

GENIAL LTD / SAFEHOUSE SECURITY AND TRAINING



TEL: 0114 2888444 FAX: 0114 2888441

COURSE INFORMATION LETTER & JOINING INSTRUCTIONS

I understand that you have expressed an interest in our Training Course for **Level 2 Award in Security Guarding**.

In order to obtain an SIA Licence, you will need to complete the above course. The SIA does not run training courses or give qualifications. Safehouse Training is a recognised training provider for BIAB who are endorsed by SIA to provide this training. We are currently running courses during the daytime, evening & weekends.

The training is delivered in three units has follows:

Unit 1 Working in the Private Security Industry -

Learner will:

- Know the purpose and Main features of the Private Security Industry.
- Understand the legislation that is relevant.
- Understand relevant Aspects of Health and Safety in the workplace.
- Know how to apply the principles of fire safety.
- Know how to deal with non-fire-related workplace emergencies.
- Understand the principles of effective communication and customer care in the private security industry.

Unit 2 Working as a Security Officer -

Learner will:

- Understand the role of a security officer within the private security industry.
- Understand the importance of, and reasons for patrolling.
- Understand how to control access to and egress from a site.
- Understand basic search procedures.
- Understand the purpose and function of different types of technology, security and monitoring systems in the security environment.
- Understand the law and its relevance to the role of a security officer.
- Understand the importance and purpose of reporting and record keeping.

Unit 3 Conflict Management for the Private Security Industry -

Learner will:

- Understand the principles of conflict management appropriate to their role.
- Understand how to recognise, assess and reduce risk in conflict situations and de-escalate conflict.
- Understand how to communicate effectively in emotive situations and de-escalate.

- Understand how to develop and use problem solving strategies for resolving conflict.
- Understand good practice to follow conflict situations.

For our next available course dates, please call 0114 2888444,

PLEASE NOTE: Communication in English, both oral and written, is an integral requirement of the SIA competencies for licensing. Safehouse Training operates within an Equal Opportunities Policy, Diversity Policy, Health and Safety Policy and complaints and appeals policy which will be made available to you by the tutor at the centre, on the induction to the course.

Safehouse Training also adhere to the Data Protection Act 1998 and operate to a policy which states all data is managed by the data controller and all information is kept under safe and secure storage.

Please refer to the Safehouse Training Privacy Policy found on the website www.safehousesecurity.co.uk

PLEASE NOTE: if you have or know your unique learner reference number, please make this available to Safehouse Training on the induction to the course.

If further guidance is required, please contact the training centre on the above numbers. Please inform us as soon as possible if there are any reasonable or special considerations needed regarding your examination. For example: if you require a reader to read out the examination questions. If you have any questions about this, please contact us.

If you are still interested in doing the above course with Safehouse Training, please fill out the enclosed application form and return it to the above address with a £50 deposit, which is non-refundable. The full cost of the course is £150.

Thank you.